

OpenDXM

Multifactor Authentication

1 Setting up Multi-Factor Authentication (MFA)

You have received an email from IdentityServices.Bosch@de.bosch.com with the subject “**Access to Bosch applications - Your account has been created**”

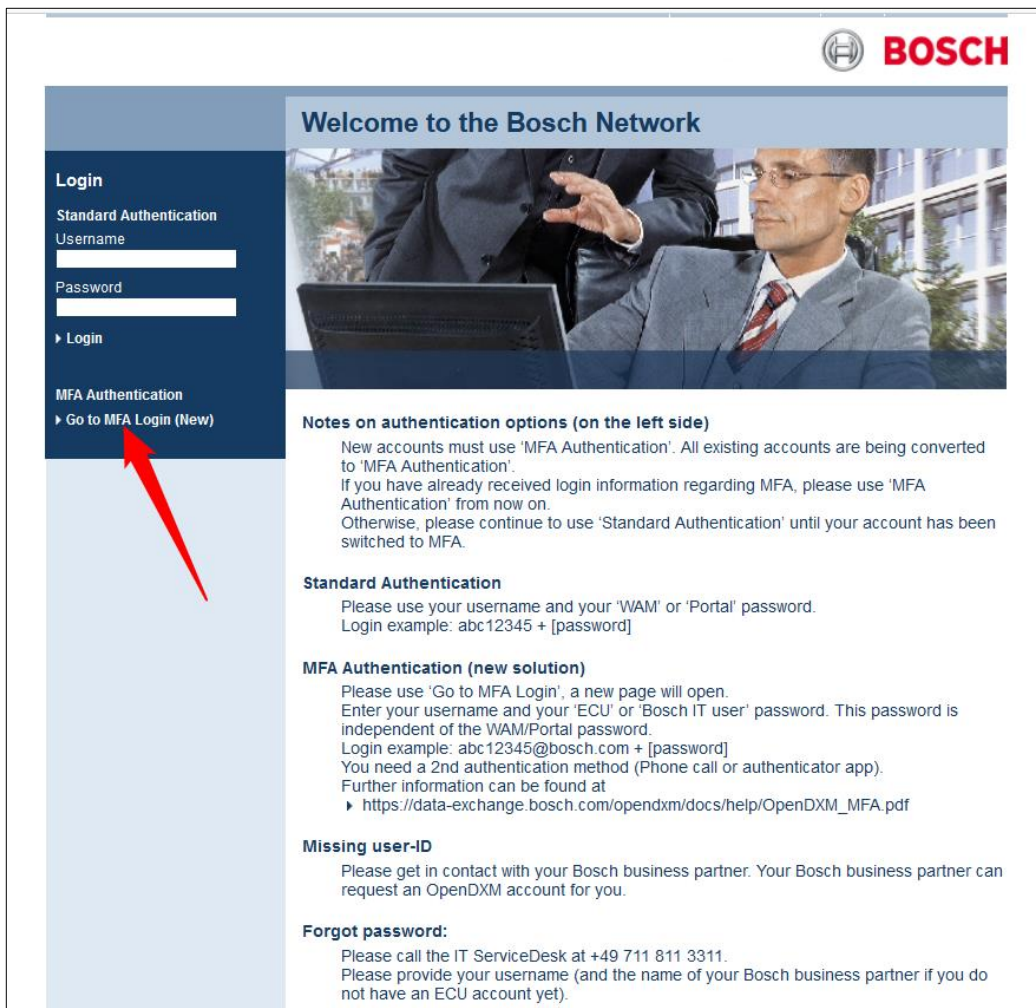
- ▶ This email contains your username and the first part of the initial password.
The second part of the password will be communicated to you by your business partner at the Bosch Group.
- ▶ Furthermore, this email contains an attachment “Instructions for external partner.pdf”.
Make sure that you **enable your account within 7 days** according to these instructions, otherwise your account will be disabled.
- ▶ Please change the initial password. You can change it at the earliest 24 hours after you have received it.
Link: <https://password-change.bosch.com/>

2 Start OpenDXM

Once you have enabled your account and you have changed the initial password, you can start OpenDXM on the Bosch System:

URL: <https://data-exchange.bosch.com/opendxm/external>

Click on “**Go to MFA Login**”. Make sure that the fields “Username” and “Password” in the picture below are empty.



Login

Standard Authentication

Username

Password

▶ Login

MFA Authentication

▶ **Go to MFA Login (New)**

Welcome to the Bosch Network

Notes on authentication options (on the left side)

New accounts must use 'MFA Authentication'. All existing accounts are being converted to 'MFA Authentication'. If you have already received login information regarding MFA, please use 'MFA Authentication' from now on. Otherwise, please continue to use 'Standard Authentication' until your account has been switched to MFA.

Standard Authentication

Please use your username and your 'WAM' or 'Portal' password.
Login example: abc12345 + [password]

MFA Authentication (new solution)

Please use 'Go to MFA Login', a new page will open.
Enter your username and your 'ECU' or 'Bosch IT user' password. This password is independent of the WAM/Portal password.
Login example: abc12345@bosch.com + [password]
You need a 2nd authentication method (Phone call or authenticator app).
Further information can be found at
▶ https://data-exchange.bosch.com/opendxm/docs/help/OpenDXM_MFA.pdf

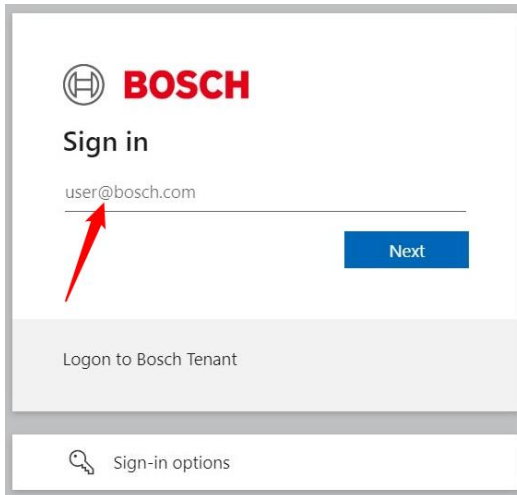
Missing user-ID

Please get in contact with your Bosch business partner. Your Bosch business partner can request an OpenDXM account for you.

Forgot password:

Please call the IT ServiceDesk at +49 711 811 3311.
Please provide your username (and the name of your Bosch business partner if you do not have an ECU account yet).

Enter your **User ID**: [Your User ID]@bosch.com and click on “Next”:



BOSCH

Sign in

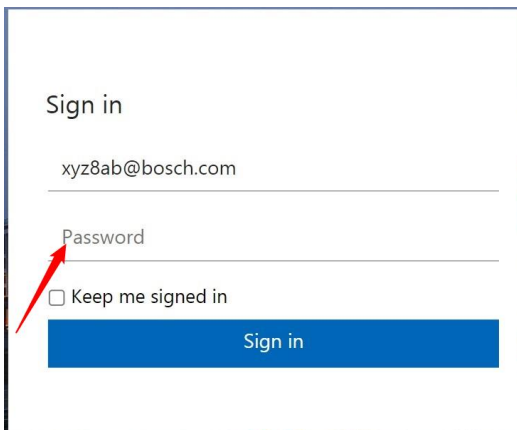
user@bosch.com

Next

Logon to Bosch Tenant

Sign-in options

Enter your **password** and click on “Sign in”:



Sign in

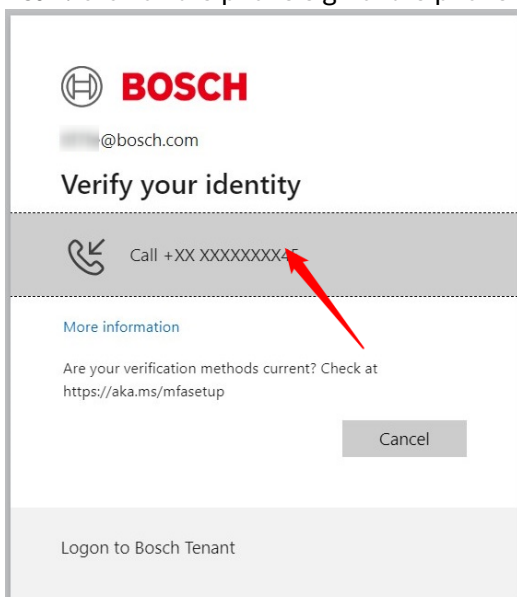
xyz8ab@bosch.com

Password

Keep me signed in

Sign in

MFA call: click on the phone sign or the phone number.



BOSCH

@bosch.com

Verify your identity

Call +XX XXXXXXXXXX

[More information](#)

Are your verification methods current? Check at <https://aka.ms/mfasetup>

Cancel

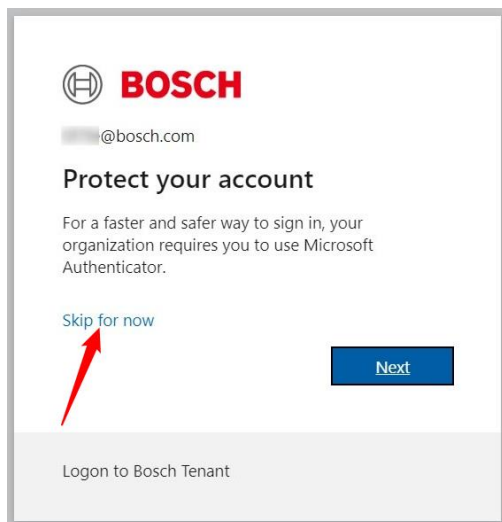
Logon to Bosch Tenant

Answer the verification phone call, sent to the phone number you have entered while setting up MFA and follow the instructions (Press the hash or pound key # to verify your identity).

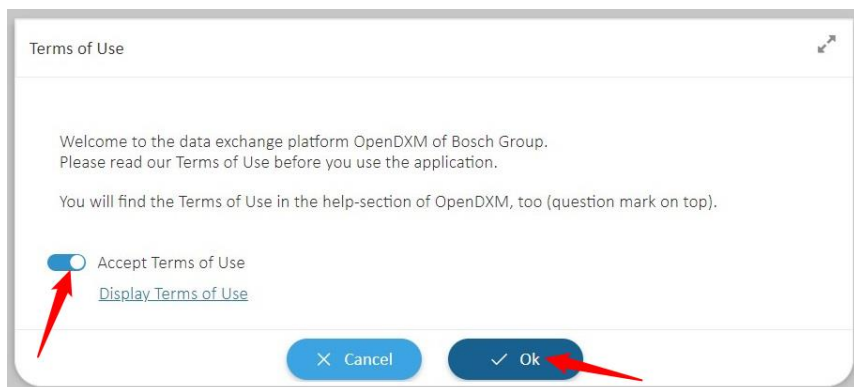
If you no longer want to use phone calls as the 2nd authentication method, you can click on “Next” to download and install the Microsoft Authenticator app.

Otherwise click on “Skip for now” to continue.

If you choose the Microsoft Authenticator app, you must use it as the 2nd authentication method and you won't get phone calls anymore.



When you log in for the first time, you must accept the terms of use and click on "OK".



Robert Bosch GmbH

Data Exchange
Postfach 30 02 20
70442 Stuttgart
Germany